



**Semester 2\_Activity 3: Report on training and knowledge needs  
for the municipality of Šilutė  
OD4GROWTH Project  
19.02.2024  
Šilutė, Lithuania**

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<p><b>Methodology followed</b></p>	<p>The mapping activity, surveys, interviews and desk research were a starting point for creating the report. The analysis was carried out with 6 entities. Others did not fill out the assessment form but they have expressed their opinions to participate in the programme.</p>
<p><b>List of actors filling in the assessment survey</b></p>	<p>UAB "Šilutė waters" UAB "Šilutė heating networks" Šilutė district municipality public health office Association "Land of Lamata" Association "Seagull's Land" Budgetary institution "Šilutė Tourism Information Center" Šilutė district municipality administration Šilutė Social Service Center Šilutės Hugo Šojaus muziejus</p>
<p><b>Analysis of the actors involved (legal status, mission, etc)</b></p>	<p>UAB "Šilutė waters" – supplies drinking water and is responsible for wastewater in Šilutė district. They have the opportunity not only to reap the benefits of open data, but also to make it available to the public themselves. All your drinking water and sewage networks have been made public, etc. on an interactive map. There are two employees in the organization who work with open data and have an understanding of how to use it in their activities and publicize.</p> <p>UAB "Šilutė heating networks" – supplies heat to the residents of Šilutė city, has made public the map of its heating routes, the</p>

	<p>development is planned, and this time it has implemented this project, which is based on open data. The organization itself lacks knowledge about the benefits of open data.</p> <p>Šilutė district municipality public health office – the purpose of taking care of the health of the population, to carry out public health care regulated by the laws and other legal acts of the Republic of Lithuania in the territory of the Municipality in order to reduce morbidity and mortality among the population, to improve the quality of life by providing quality public health care services. Uses state open data files/portal but the office itself does not provide open data to the public.</p> <p>Association "Land of Lamata" and Association "Seagull's Land" – the main goal is to meet the public needs of society, to improve the quality of the population of Šilutė district, to increase the number of jobs, etc. The associations publish some information, but the amount of data that is opened up in the usual formats, which are difficult to use, is not enough.</p> <p>Šilutė Tourism Information Center - provides information about tourism infrastructure, attractions, museums, parks, organized events and other entertainment in the Šilutė region, as well as provides other tourist services. The organization does not provide any open datasets. The organization has the potential not only to use open data, but also to provide it, because it systematizes the number of tourists in the district, how many of them used which services, chose accommodation in accommodation establishments, etc. This data, with the necessary knowledge, could economically help the district and businesses operating in it.</p> <p>Šilutė district municipality administration – provides public services to the population, which are based on open data. The administration publishes open data, but not of sufficient quality and insufficient quantity. Most administrative staff do not have the necessary knowledge of open data.</p> <p>Šilutė Social Service Center – provides social services to the population, but does not make public even anonymized data, does not use the open data portal. There is a lack of basic knowledge of open data for the staff of the institution.</p> <p>Šilutės Hugo Šojaus muziejus – provides cultural and museum services in the area, publicizes its existing funds using the open data portal. However, it has a lot of data (which is not systematically updated or made public at all).</p>
<p><b>Number of assessment</b></p>	<p>9</p>

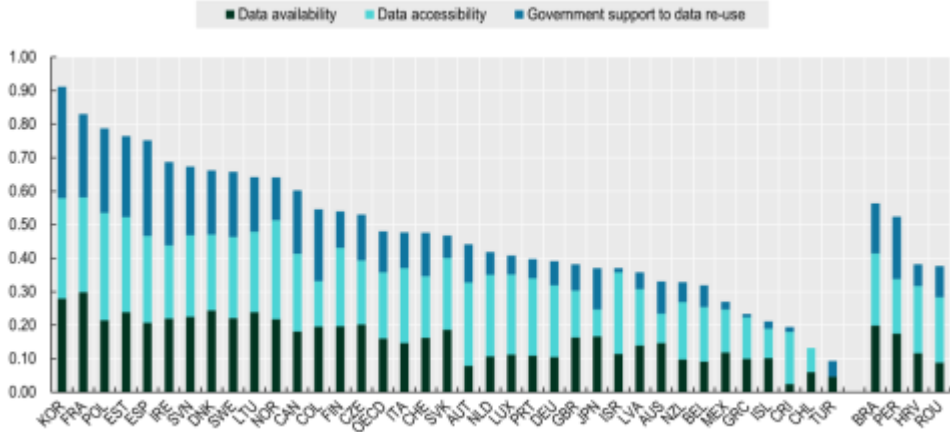
<b>questionnaires collected</b>	
<b>Main outcomes concerning People and culture</b>	There is a lack of understanding of open data and the benefits it brings.
<b>Main outcomes concerning Data activities</b>	Data is collected, but not made public and not accessible to other persons, is not periodically updated.
<b>Main outcomes concerning Business Process</b>	Organizations do not make public their data, which are not mandatory by law, there is no understanding of how to use open data in their activities. However, he understands that in the long term, open data will become increasingly important.
<b>Main outcomes concerning Technology</b>	There is a lack of general technoligious knowledge.
<b>Summary of the main training needs from the assessment survey for the policy area</b>	<p>The main problem is that organizations do not know how to use open data in their activities.</p> <p>The training should consist of good examples both in Lithuania and in Europe how open data has been used and brought benefits in the activities of organizations.</p> <p>Also, training should begin with the very origins and basic formulations: what is open data? Because most stakeholders do not distinguish between open data and public data.</p> <p>Training sessions should consist of a different fomrat, be sure to go live in the audience 3-4 times so that the stakeholders are interested and the basic concepts are presented to them, online training is often not as well understood as onsite because participants are also engaged in extraneous work during training.</p> <p>Training should have workshops, and not only dry theory , so that all individuals properly understand Open Data, the importance of their quantity and quality.</p> <p>It was concluded that the training should cover topics such as:</p> <ul style="list-style-type: none"> <li>• What is open data?</li> <li>• The importance of the quality of open data</li> <li>• The importance of the quantity of open data</li> <li>• Why it's important to publicize and share open data</li> <li>• Lithuanian Open Data Portal</li> <li>• Good practices for open data in Lithuania</li> <li>• Good practices for open data in Europe</li> <li>• Integration of open data for strategic planning in the organization</li> <li>• How to use open data in your organization (business and</li> </ul>

governmental organizations)

**Lesson learnt and recommendations for the training activities**

In the annual survey of the European Data Portal, Lithuania ranks 7th in terms of Open Data Maturity (ODM) assessment is an annual exercise conducted to measure the progress of European countries in promoting and facilitating the availability and reuse of public sector information. The four dimensions of open data maturity include (1) the level of development of national policies promoting open data, (2) the features and data made available on national data portals, (3) the quality of the metadata on national data portals, and (4) initiatives to monitor the reuse and impact of open data.

Lithuania ranks 10th in our data index of the Organisation for Economic Co-operation and Development (OECD).



Challenges related to the training activities:

- Timeframe: 40 hours of learning content/person there is an excessive load in such a short period of time. It will be difficult for organizations and individuals to find that much time on their agenda.
  - We suggest finding a solution so that the time for additional training is adjusted individually according to the organization/person according to the level of knowledge.
  - The training should be structured in such a way that the required amount of knowledge is available to the interested persons/parties in the shortest possible time.
- Language: For all those involved, both in general and for individuals, English is a significant obstacle to the proper understanding and acceptance of the information provided. If the training were to take place in a language other than the mother tongue, such a result would not be expected to be achieved.

<b>Follow-up meeting</b>	Semester 3
<b>Resources</b>	-
<b>Other personal remarks</b>	-



