Paaco-Globule

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Presentation of Paaco-Globule

CARES meeting _ 22 November 2023

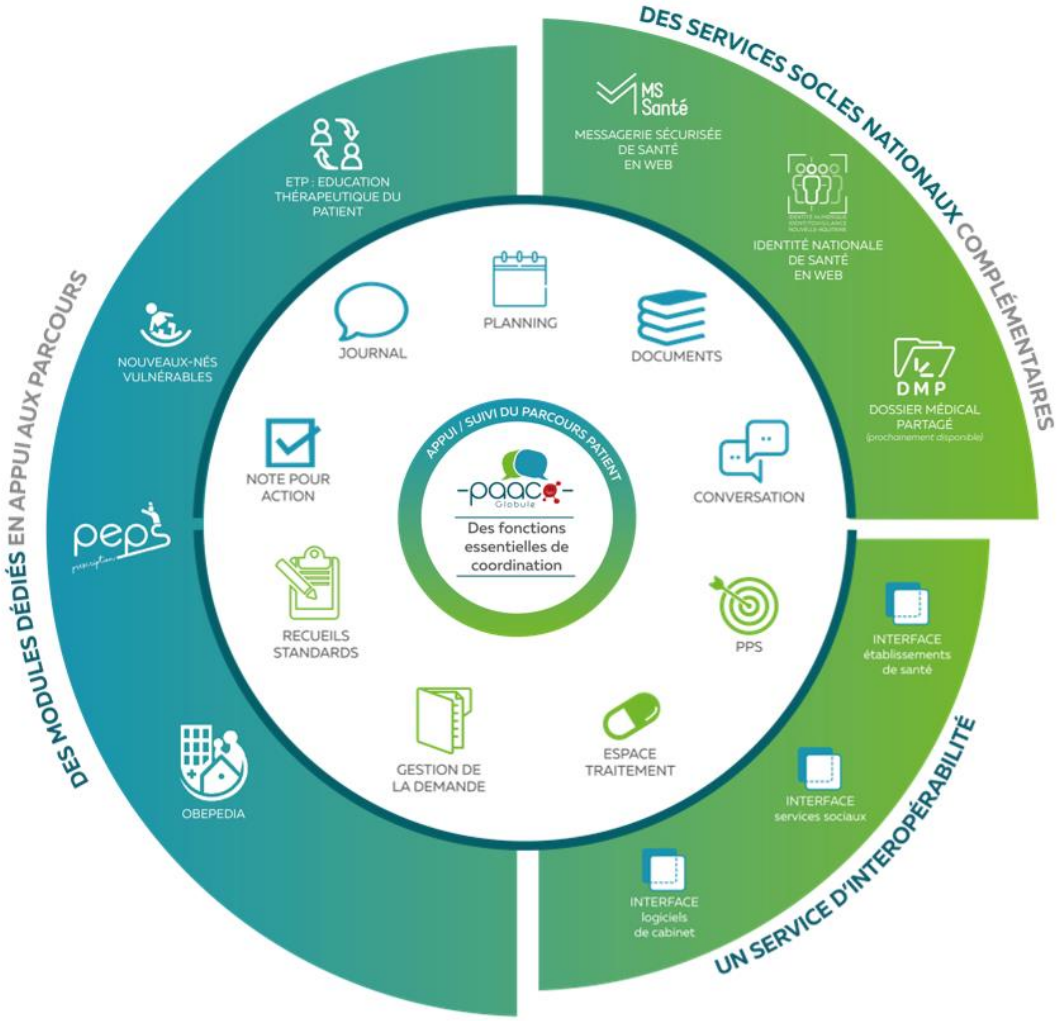
A modular e-Pathway tool to meet the different levels and needs of coordination

Desktop or laptop computer

Tablets
IOS or Android

Smartphone
IOS or Android

Complementary to professional software

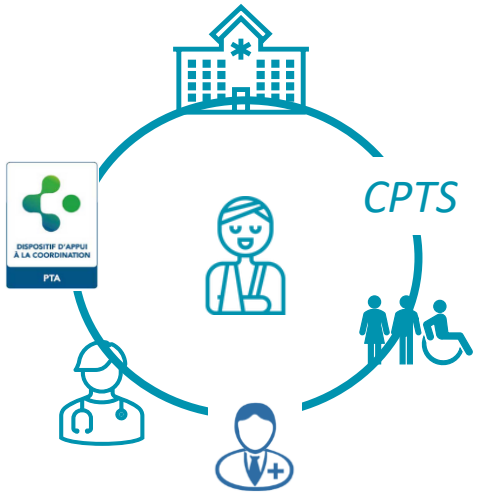


3 types of coordination

Local coordination

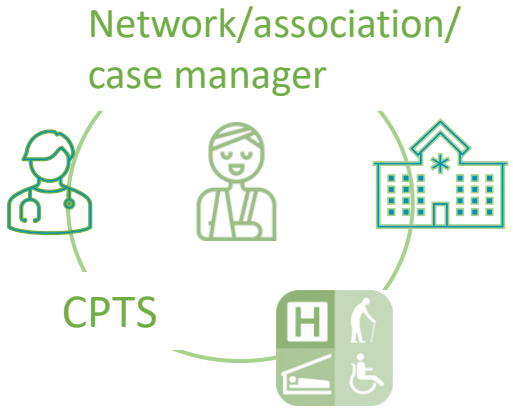
Simple coordination between healthcare professionals
Nurse-pharmacist-general practitioner-paramedical professional

Area coordination



Complex coordination involving several professionals and structures

Coordination around structured pathways

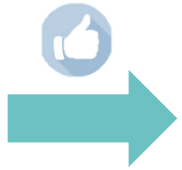


Complex coordination structured with stages and phases around a disease. Coordination led by a network/case manager requiring care from several specialist professionals, private practice/paramedical professionals and structures (health/social and/or medico-social).

What can we expect from Paaco-Globule?

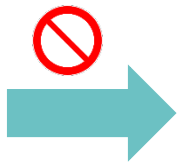
Key points

- ✓ A **coordination tool**, enabling information to be shared more widely
- ✓ A **secure information-sharing** tool
- ✓ A **harmonised** tool across the Nouvelle-Aquitaine region
- ✓ **Time-saving** for professionals, thanks to desynchronised access to information
- ✓ Sharing between the health, medico-social and social sectors.
- ✓ Accessible and preserved information



It replaces:

- Telephone calls
- Faxes
- Unsecured emails
- Unsecured Whats app groups...
- Lack of communication and coordination



But it is not:

- A care file
- A medical record
- Time-consuming double entry

Giron' DAC

DISPOSITIF D'APPUI À LA COORDINATION
NOUVELLE-AQUITAINE

Illustration of a clinical case
Intervention by the Gironde Coordination Support Unit (DAC 33)

Bastien Labarsouque

Overview of the situation

1. Request from the son in March 2022 for Mr TAN… :

✓ Search for a home care service

✓ Medical point in connection with behavioural problems that have led to withdrawal from the home help service in place

2. Initial home assessment

Health:

- Questioning about behavioural problems: Mr has made inappropriate gestures towards care workers from the home help and support service.
- Pillbox set up for treatment, Mr is independent in taking it → in view of the problems, is Mr taking it correctly?
- Thymic disorders following cessation of the home help service → incomprehension and feeling of failure on the part of the couple

Overview of the situation

Independent living:

- Need for daily support: help with showering / undressing / preparing meals / changing protective clothing / shopping / home maintenance.
- Risk of falls
- Use of a walker to get around
- No vehicle to get around outside the home

Family circle and environment:

- Lives with his dependent wife who is bedridden 24 hours a day.
- 3 children (1 deceased), 1 son in Limoges who helps from a distance and visits once a month and 1 son in Toulon → telephone contact for the most part
- Couple relatively isolated geographically and socially

Overview of the situation

Assistance plan in place:
Personalised Autonomy Allowance plan of 42 hours/month – “Gir 3” (level of loss of autonomy) → Social Life Assistant in direct employment who intervenes alone for all the hours → risk of exhaustion and absence of help in the event of stoppage or leave.

Administrative procedures:
Managed by the Social Life Assistant → Questions about the couple’s vulnerability

Budget :
Managed by the couple

⇨ **Several hospitalisations during Mr TAN support**

Example of a workstream from the Gironde Coordination Support Unit

Coordination of Mr TAN's complex healthcare pathway ...

- Several hospital admissions following suspected cerebrovascular accident and epileptic seizure → coordination of town/hospital links

- Request for geriatric assessment during hospitalisation at Blaye Hospital

- Consultation meeting between the GP and the private nurse/coordination unit to review Mr’s return home and co-ordinate a reporting procedure

- Support from the son in the various steps to be taken

- Link between the various people involved and the family circle to share information for efficient care

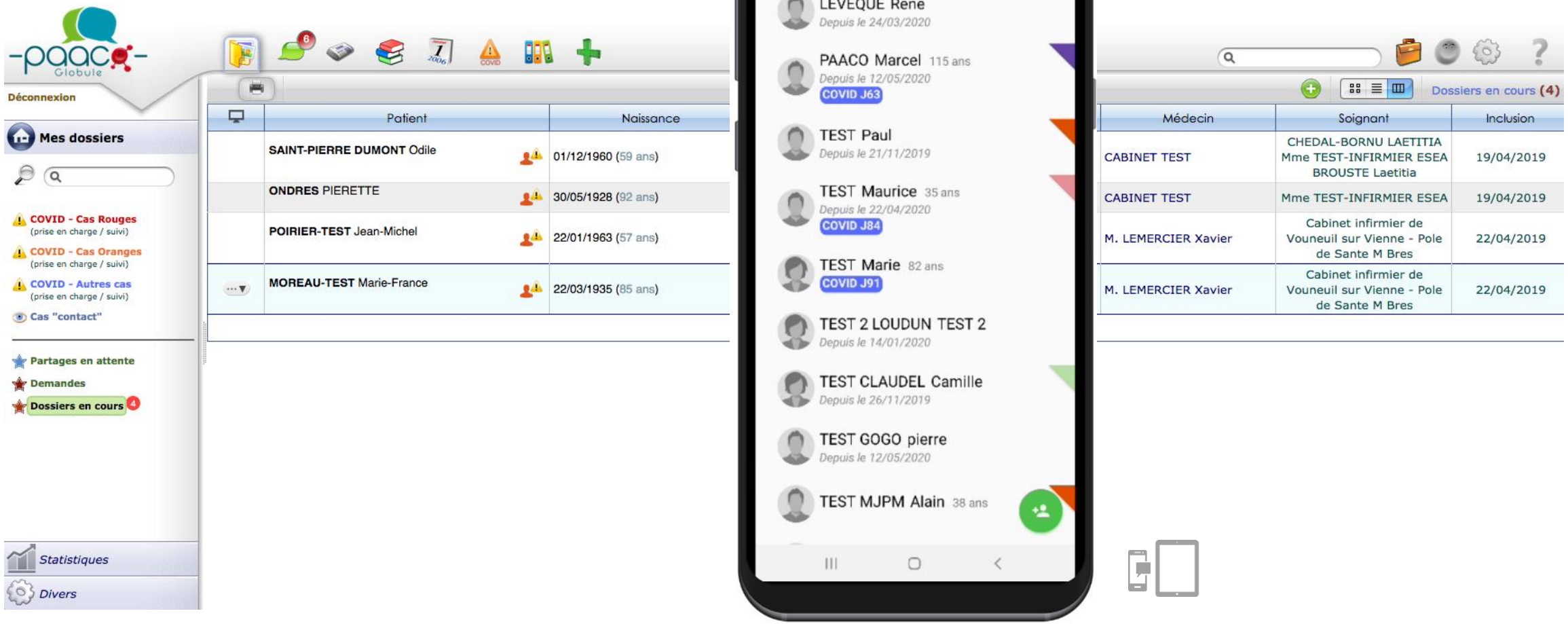
Paaco-Globule’s strengths

- ✓ Smoother exchanges
- ✓ Instant information sharing
- ✓ Smooth, efficient traceability = avoids multiple phone calls and unsecured email exchanges
- ✓ Organisation of a rapid consultation meeting with the doctor and private nurses
- ✓ Link with Blaye hospital regarding Mr TAN's various hospitalisations...
- ✓ Crossing of multi-professional views on the various issues exchanged rapidly
- ✓ Secure document sharing
- ✓ Secure tool with confidentiality levels according to partners

Appendices

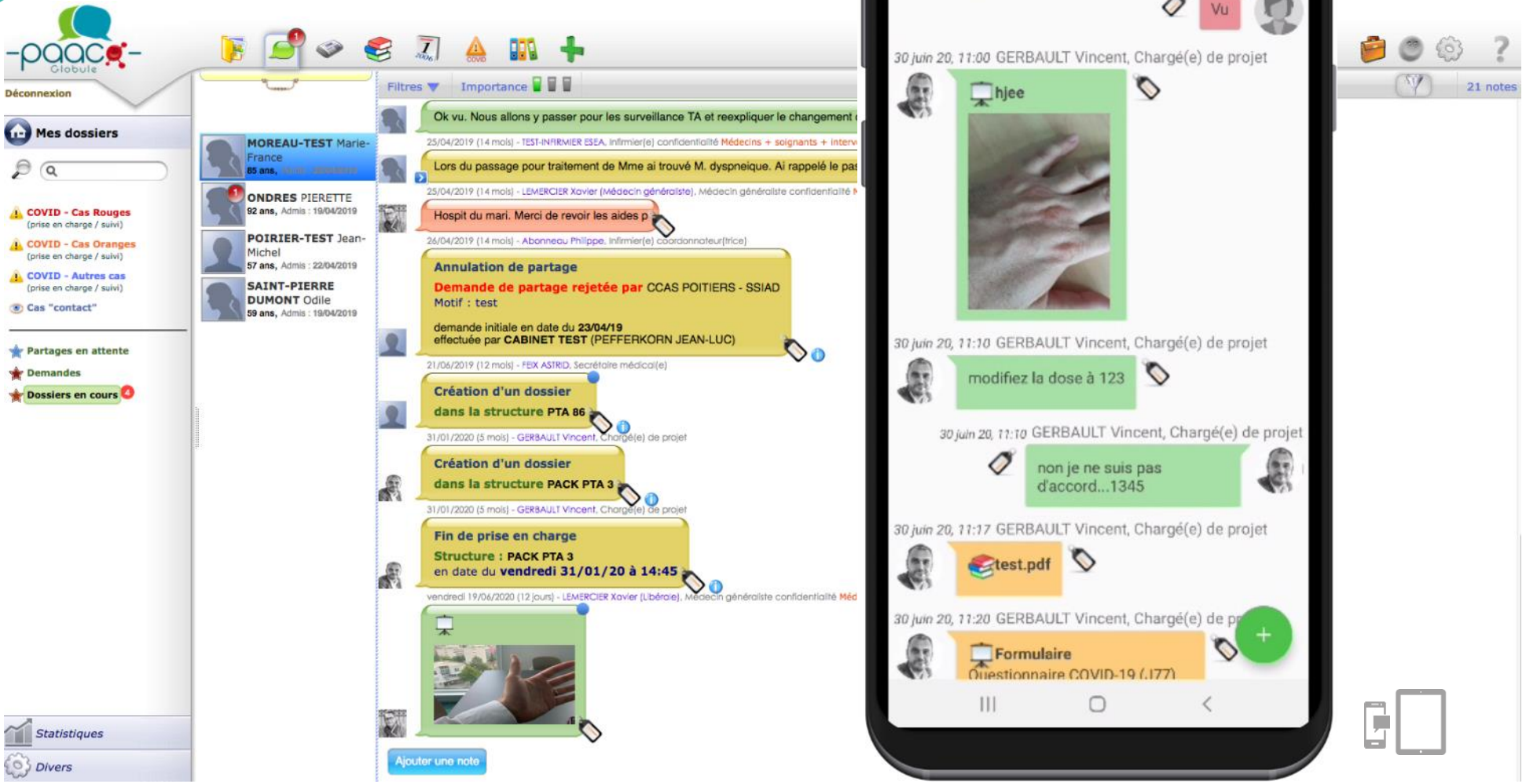
Basic functions

List of patients



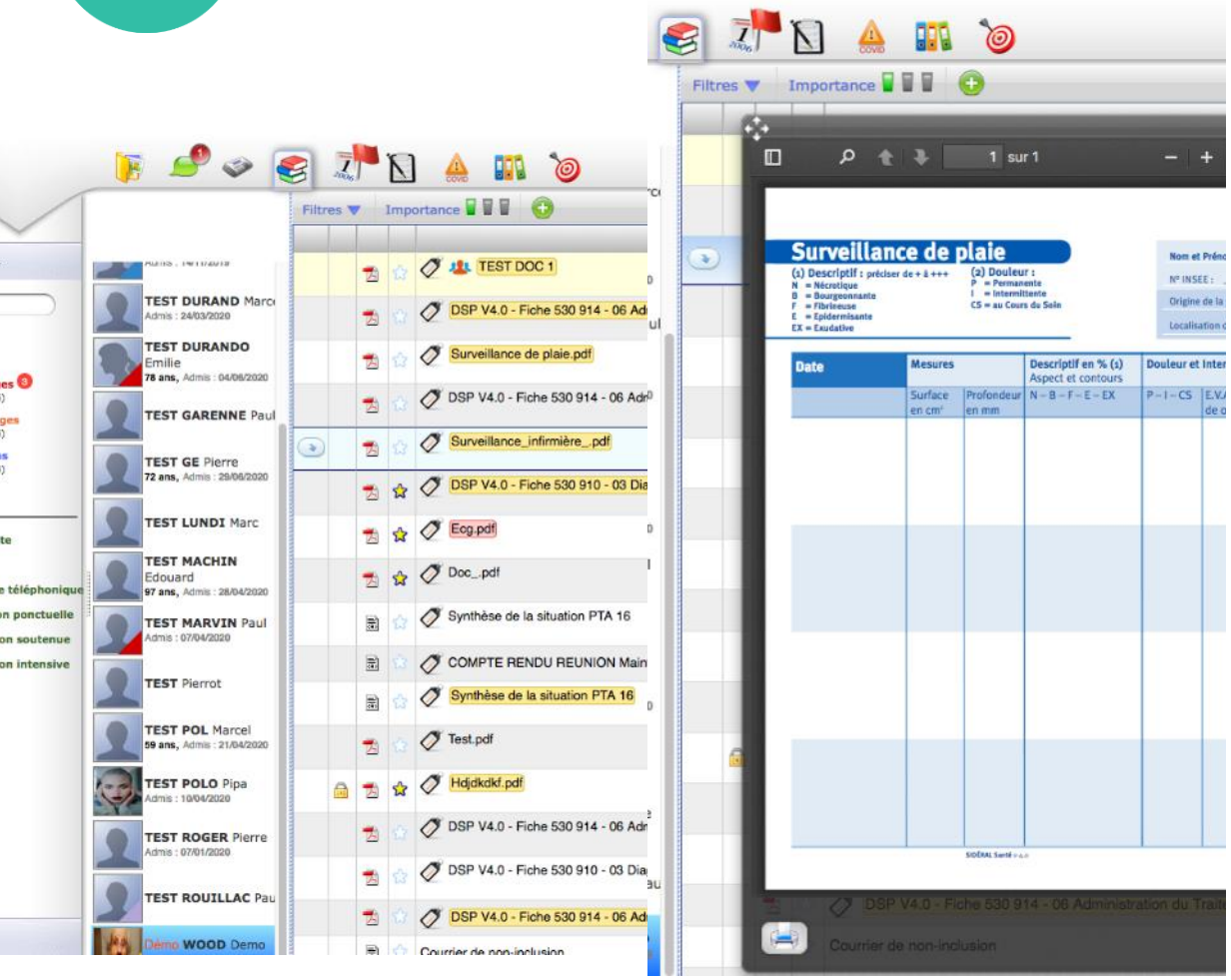
Basic functions

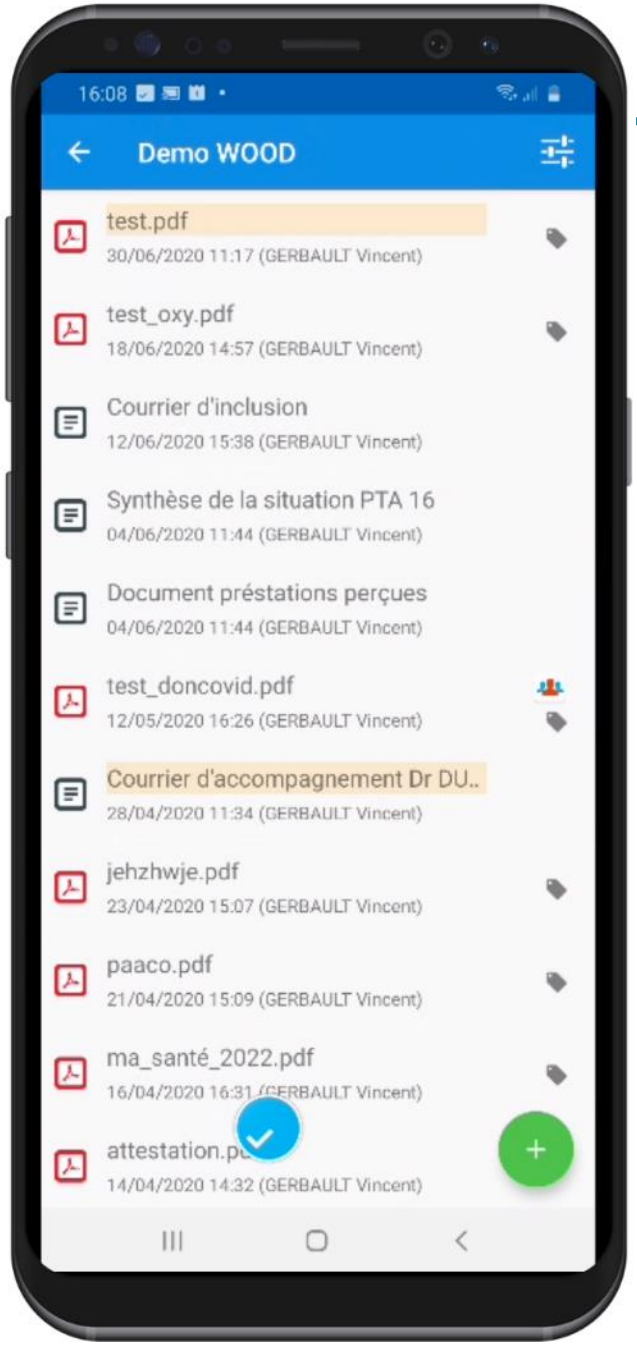
Transmissions log



Basic functions

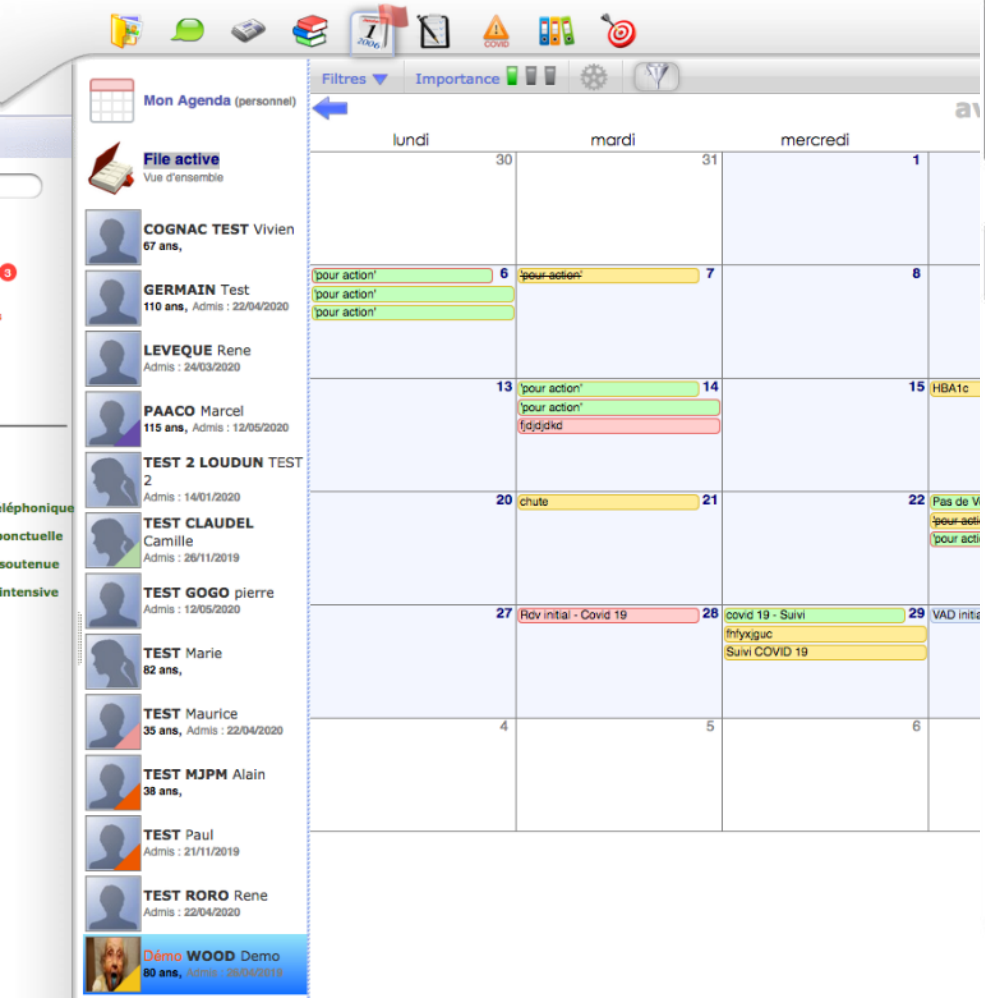
Documents directory





Basic functions

Patient diary



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