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CARES meeting _ 22 November 2023





A modular e-Pathway tool to meet the



different levels and needs of coordination

Desktop or laptop computer



Tablets IOS or Android



Smartphone IOS or Android



Complementary to professional software



3 types of coordination





Local coordination

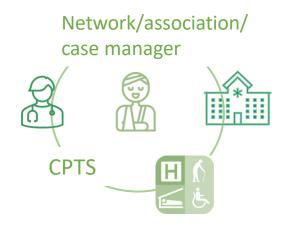
Simple coordination between healthcare professionals Nurse-pharmacist-general practitioner-paramedical professional

Area coordination



Complex coordination involving several professionals and structures

Coordination around structured pathways



Complex coordination structured with stages and phases around a disease. Coordination led by a network/case manager requiring care from several specialist professionals, private practice/paramedical professionals and structures (health/social and/or medicosocial).

What can we expect from Paaco-Globule?

-POOC -

Key points

- A coordination tool, enabling information to be shared more widely
- ✓ A secure information-sharing tool
- A harmonised tool across the Nouvelle-Aquitaine region
- Time-saving for professionals, thanks to desynchronised access to information
- ✓ Sharing between the health, medico-social and social sectors.
- \checkmark Accessible and preserved information

It replaces:

- Telephone calls
- **Faxes**
- Unsecured emails
- Unsecured Whats app groups...
- Lack of communication and coordination



But it is not:

- A care file
- A medical record
- Time-consuming double entry





Illustration of a clinical case Intervention by the Gironde Coordination Support Unit (DAC 33) Bastien Labarsouque

Overview of the situation

1. Request from the son in March 2022 for Mr TAN... :

- ✓ Search for a home care service
- ✓ Medical point in connection with behavioural problems that have led to withdrawal from the home help service in place

2. Initial home assessment

Health:

- Questioning about behavioural problems: Mr has made inappropriate gestures towards care workers from the home help and support service.
- Pillbox set up for treatment, Mr is independent in taking it → in view of the problems, is Mr taking it correctly?
- Thymic disorders following cessation of the home help service → incomprehension and feeling of failure on the part of the couple

Overview of the situation

Independent living:

- Need for daily support: help with showering / undressing / preparing meals / changing protective clothing / shopping / home maintenance.
- Risk of falls
- Use of a walker to get around
- No vehicle to get around outside the home

Family circle and environment:

- Lives with his dependent wife who is bedridden 24 hours a day.
- 3 children (1 deceased), 1 son in Limoges who helps from a distance and visits once a month and 1 son in Toulon → telephone contact for the most part
- Couple relatively isolated geographically and socially

Overview of the situation

Assistance plan in place:

Personalised Autonomy Allowance plan of 42 hours/month – "Gir 3" (level of loss of autonomy) \rightarrow Social Life Assistant in direct employment who intervenes alone for all the hours \rightarrow risk of exhaustion and absence of help in the event of stoppage or leave.

Administrative procedures:

Managed by the Social Life Assistant \rightarrow Questions about the couple's vulnerability

Budget : Managed by the couple

⇒ Several hospitalisations during Mr TAN support

Example of a workstream from the Gironde Coordination Support Unit Coordination of Mr TAN's complex healthcare pathway ...

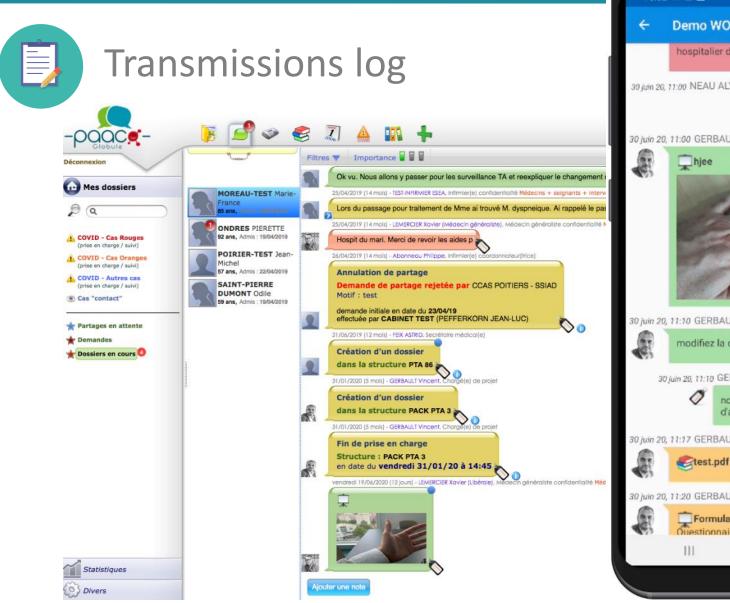
- Several hospital admissions following suspected cerebrovascular accident and epileptic seizure \rightarrow coordination of town/hospital links
- Request for geriatric assessment during hospitalisation at Blaye Hospital
- Consultation meeting between the GP and the private nurse/coordination unit to review Mr's return home and co-ordinate a reporting procedure
- Support from the son in the various steps to be taken
- Link between the various people involved and the family circle to share information for efficient care

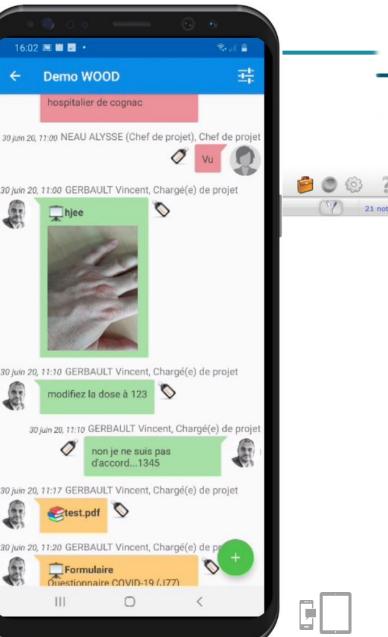
Paaco-Globule's strengths

- ✓ Smoother exchanges
- ✓ Instant information sharing
- \checkmark Smooth, efficient traceability = avoids multiple phone calls and unsecured email exchanges
- \checkmark Organisation of a rapid consultation meeting with the doctor and private nurses
- ✓ Link with Blaye hospital regarding Mr TAN's various hospitalisations...
- ✓ Crossing of multi-professional views on the various issues exchanged rapidly
- ✓ Secure document sharing
- ✓ Secure tool with confidentiality levels according to partners

Appendices

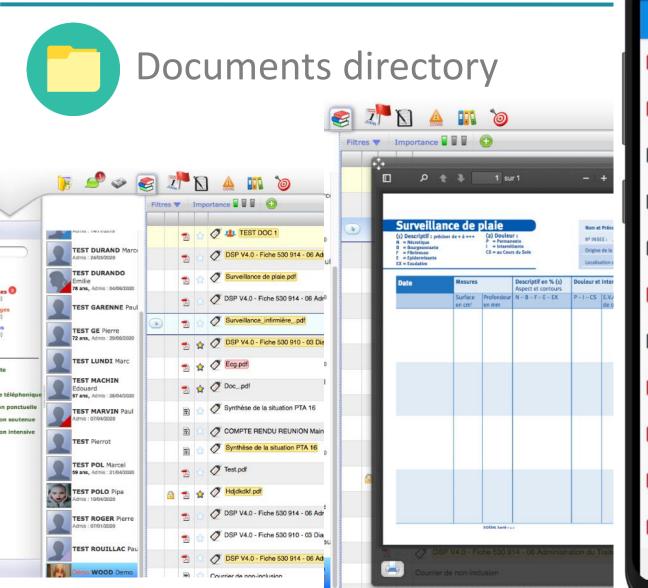
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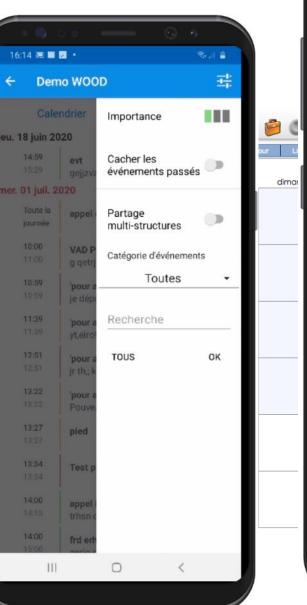
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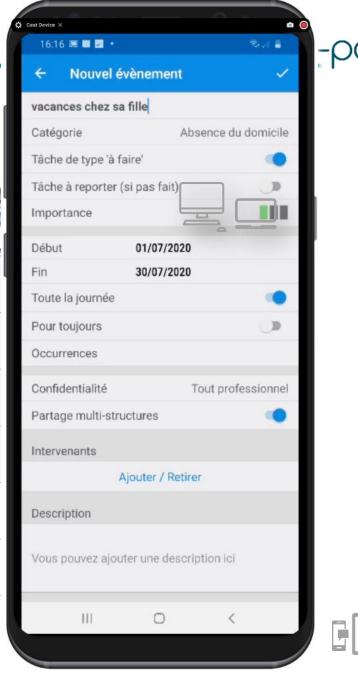


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