

The General Directorate of Care and Humanisation oversees the Aragón School of Health, with a dedicated individual possessing healthcare studies and technical expertise in health literacy and education at individual, group, and community levels.

The organisation includes a Permanent Commission, the highest management body, and an Advisory Committee for citizen and user participation in the Healthcare System.

The Permanent Commission consists of:

- Two members appointed by the General Directorate of Care and Humanisation, with expertise in health literacy, humanisation, care, and user rights.
- One member appointed by the General Directorate of Health Care, responsible for managing regional health strategies and programs.
- One member appointed by the General Directorate of Public Health, with competencies in education and health promotion.
- Two members appointed by the Management of the Aragonese Health Service, representing primary and specialized care and health system management.
- One member appointed by the Aragonese Institute of Health Sciences, which promotes knowledge in Biomedicine and Health Sciences in Aragon.

The Advisory Committee is established as a multidisciplinary collegiate body for participation and includes:

- The seven members of the Permanent Commission.
- Four members appointed by patient associations in the health field in Aragon, ensuring patient involvement in the decisions of the Aragón School of Health.
- Two professionals from the Aragonese Health Service, who provide insights into the knowledge and care circumstances of the health system.

Both committees meet approximately four times a year. The respective managers and directors of their areas appoint members, and their participation is considered part of their regular annual duties.

To create the content and health literacy initiatives of the Aragón Health School, a network of professionals from the public Health System of Aragon, patient associations, and various community organizations (NGOs, foundations, neighbourhood associations, city councils) forms the Health School Network and Community of Professional Practice. Participants in these structures include:

- Patients who are experts in their specific health areas.
- Health professionals from various fields (doctors, nurses, physiotherapists, social workers, occupational therapists, dentists) who specialize in specific areas and conduct activities on those topics.
- Citizens actively involved in formal citizen participation bodies.
- Members of organizations embedded in the community fabric where health literacy activities are developed.

Members of these networks are recognized for their participation, which they undertake altruistically.

Additionally, the Health School requires technical support at various levels:

- **Creation of online training courses, management, and maintenance of the LMS platform:** This is outsourced to an external company at a cost of €50,000/annum.
- **Maintenance of the Health School web platform - Moodle:** Managed by the General Directorate of Digital Health, with the same technicians from the external company that handle the website/app connecting citizens with the health system (appointment management, access to medical records, laboratory results, discharge reports, treatment sheets). This costs €10,000/annum.
- **Production of audio-visual resources:** An external production company is responsible for recording and professionally editing audio-visual resources (podcasts, videos, spots) at a cost of €10,000/annum.